



An Open Letter from Royal Electric Supply Company to Our Valued Partners Regarding the Ongoing Pandemic

Among the ongoing and ever-evolving concerns and questions about the coronavirus, we want to help you understand how it may impact the continuity of our ability to supply the products you need.

Royal Electric Supply Company is in constant communication with our logistics providers and our manufacturing partners as they monitor the situation and change existing or adapt new procedures in their manufacturing and supply chains to minimize disruptions in their ability to ship finished goods.

Our communications include questions about plant capacities in overseas and domestic manufacturing facilities and options to overcome any logistical and supply chain disruptions. As we learn about any potential or existing supply chain disruptions, we will provide additional updates through postings on our website (at royalelectric.com/covid), as we become aware of changing information. This includes notices of risk assessments issued by the manufacturers we represent and the logistical services we or they utilize, and any forecasts of or actual disruptions they or we encounter.

Our most essential priorities are to protect the health and safety of our employees, customers, and manufacturing partners. We meet these priorities through ongoing monitoring of official government communications regarding the most recent covid-related guidelines and suggested procedures and then implementing or revising the relevant guidelines in our practices and operating procedures.

If you have any questions or concerns regarding our policies related to covid or any other aspect of our company, please do not hesitate to contact any of our associates or management team.

With an understanding that everyone—you, our team, and our suppliers—is working through evolving situations with the goal of providing essential material and services to the customers we each value and serve, we thank you for your continued support.

We are all in this together. Through open communication, cooperation, mutual assistance when needed and compassion, we will move through this crisis as life moves to a new normal.

On behalf of our entire team, please accept our thanks for your continued support and our sincerest wishes for the safety and best health to you and your family.

Rob Schimmel
President
Royal Electric Supply Company

rob.schimmel@royalelectric.com
office: 215-221-1200
direct line: 215-221-1205